

Relyco® Customer Story: Cook Illinois Corporation



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**Assistant to the President and
Chief Financial Officer**
Cook Illinois Corporation

AT A GLANCE

CUSTOMER:

Cook Illinois Corporation

INDUSTRY:

Transportation

RELYCO PRODUCTS

Laser Checks

Security Envelopes

Tax Forms

WEBSITE

www.cookillinois.com

Leading School Bus Contractor Protects Employee Confidentiality with Relyco Solutions

The largest family owned and operated school bus contractor in the U.S., Cook Illinois Corporation is recognized as a top-ten school-bus contractor and ranks fifth in size nationally. Cook Illinois has 17 operating companies located in and around Chicago that service more than 200 school districts. With an unsurpassed safety record, the company operates a fleet of 2,000 busses and employs 3,500, including a team of more than 2,000 drivers.

For nearly a decade, Cook Illinois has depended on Relyco for accounts payable forms, including tax forms and secure corporate and payroll checks; the company manages its own payroll, processing 3,500 payroll checks in house.

Historically, Cook Illinois generated the payroll checks for each operating company and sent them in batches to managers at each operating company who would stuff them in envelopes. Two years ago, the company recognized the need to protect the confidentiality of each employee’s check and began to explore the possibility of printing and stuffing all payroll checks at the corporate office.

“Since security was a key driver of this new business process, we knew that having the right envelope was important—and we knew that our most valuable resource, as always, was Relyco. We contacted Relyco and one day later we had a number of samples of security envelopes from which to choose,” explains the assistant to Cook Illinois’s president and chief financial officer. “The team at Relyco is extremely responsive and customer focused, with the expertise to know exactly the right solutions to meet our needs. With something as important as a security envelope, we knew Relyco would provide a high-quality product delivered at a competitive price and to meet our tight timeline. We’ve never considered looking elsewhere, but I’m sure we would be hard pressed to find another vendor who could do the same.”

With the need for large quantities of secure checks, envelopes, and tax forms and limited space at corporate headquarters in which to store materials, Cook Illinois also takes advantage of Relyco for warehousing services. “We don’t have to worry that the documents we use will become obsolete, so we prefer to order large quantities to take advantage of Relyco’s excellent pricing,” she adds. “With Relyco’s warehousing service, we don’t have to be concerned about finding a place to store our stock. We know we can have what we need shipped to us when we need it, and that Relyco is monitoring our supply so that we never run out of items that are critical to our business. No matter what we need—product or service—we can count on Relyco comes through for us.”

For More Information

For more than two decades, Relyco has been a leading provider of dedicated print and payment consulting services and dependable, guaranteed business printing solutions to more than 10,000 satisfied customers worldwide. Relyco’s industry-leading expertise in fraud prevention strategies, including ANSI board membership, a focus on innovative forms technologies, and a commitment to superior, highly responsive service ensure customers always benefit from the best solution available, protecting documents while improving business productivity and efficiency.

To learn more about Relyco products and services, call 1-800-777-7359, email info@relyco.com, or visit us on the web at www.relyco.com

